

Updated: 05/20/20

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Answer to Question			
Aetna			
Amerigroup - DSNP	NA 04/24/20		
CHPW - Medicare Advantage	NA 04/17/20	Not applicable for Medicare	
Cigna			
Coordinated Care - Commercial			
First Choice (TPA and PPO)	Varies by our Payers' Plans 04/23/20	First Choice Health is a PPO network that does not define the benefits. Please reach out to the individual Payers to confirm benefits. As an administrator for our self-funded health Plans, we are complying with the Families First Coronavirus Act, specifically the "Health Provisions".	
HCA – Apple Health	Yes 04/17/20	https://www.hca.wa.gov/assets/billers-and-providers/Clinical-policy-and-billing-for-COVID-19-FAQ.pdf Page 6	
Medicaid FFS	Yes 04/17/20		
Amerigroup	Yes 04/17/20	Follows HCA Direction	
CHPW	Yes 04/17/20	we are recognizing/paying the service; this is zero cost	
Coordinated Care	Yes 04/17/20		
Molina	Yes 04/17/20		

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UHC Community Plan	Yes 04/17/20		
KP-NW	Yes 04/20/20		
KP-WA	Yes 04/20/20		
Labor & Industries	NA 05/20/20	Non applicable to L&I.	
Molina - Marketplace	Yes 04/28/20	Providers bill as they would for in person visits. POS 02 is allowed. Modifier CR can be added to indicate it was not an in-person visit.	
Pacific Source			
Premera	Yes 04/20/20	<p>CMS recommends that during the COVID-19 health crisis, providers be reimbursed for telehealth visits with patients at the same rate they would be reimbursed if they had been allowed to see their patient in person, in office.</p> <p>Premera is planning to follow these CMS guidelines and will reimburse for telehealth visits with providers who typically see patients in person, in office this way for the duration of the COVID-19 health crisis. Claim costs will be no more than what would have been paid had the member been able to see their providers in person. Only claims for telehealth visits from providers who members normally see in-person, in-office will be processed in this manner." This policy includes Well Child Care</p>	
Providence			

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Regence	Yes 04/21/20	The provider would need to assess that the services in a well child visit can be delivered via telehealth based on the criteria provided on our alert. The information can be found by visiting this website: https://www.regence.com/provider/library/whats-new/covid-19#temporary-updates-to-telehealth	
UHC - Commercial			